

# ITWNET & ACTION RESEARCH FOUNDATION introduce

## IT4IT™ Foundation for Practitioners

a two-day classroom based training that provides a structured approach to designing, sourcing, and managing services in a Value Chain based framework

Core Concepts | Key Terminology | Four Value Streams  
The Open Group Accredited Training | Experiential learning

—> TRAINING AND ACCREDITED COURSEWARE IN ENGLISH <—



The IT4IT Reference Architecture prescribes **holistic management of the business of IT** with continuous insight and control, enabling Boundaryless Information Flow™ across the entire IT Value Chain

The Open Group **IT4IT Reference Architecture standard** comprises reference architecture and a value chain-based operating model for managing the business of IT. It provides **prescriptive guidance** on how to design, procure and implement the functionality needed to run IT.

The end-to-end, 'how to' emphasis of the IT Value Chain and IT4IT Reference Architecture also **enables the state of services that IT delivers** to be systematically **tracked across the service lifecycle**.



# IT4IT™ Foundation for Practitioners

**December 12 and 13, 2016**  
Bloemendaal, The Netherlands



## About This Course

IT4IT™ Foundation for Practitioners course is a two-day classroom based training that provides a structured approach to designing, sourcing, and managing services in a Value Chain based framework. Organising around the IT Value Chain enables IT to enhance its productivity and effectiveness in a manner similar to other operational units such as Finance, Supply Chain and so on. The data-driven IT4IT Reference Architecture provides opportunities for agile improvement and an increased IT focus on business outcomes.

## Audience

- Individuals requiring an understanding of IT4IT Standard and how it can contribute to the success of IT within an IT organisation
- IT professionals working for organisations that have adopted, or are planning to adopt, the IT4IT standard and need to be able to manage, support and/or operate within such an environment
- Senior IT management, IT operations staff, IT process owners, business managers, business process owners

## Prerequisites

None although knowledge and experience in IT organisational management is helpful

## Learning Objectives

## Course Modules

The Basic concepts of IT4IT Reference Architecture and IT Value Chain	Introduction - IT4IT Overview - Basic Concepts
The IT4IT Core Concepts	IT4IT Core
The IT4IT key Terminology	Key Terminology
The IT4IT Four Value Streams	Strategy to Portfolio (S2P) Value Stream Requirement to Deploy (R2D) Value Stream Request to Fulfill (R2F) Value Stream Detect to Correct (D2C) Value Stream
The IT4IT certification program	The Open Group® Certification <a href="http://www.opengroup.org/certifications/it4it">http://www.opengroup.org/certifications/it4it</a>

## Price:

ITWNET Members: EUR 1195.-

Non Members: EUR 1495.-

Ex. VAT -

Certification cost is NOT included